

ANALISIS PENEMPATAN PEGAWAI REKAM MEDIS DI RUMAH SAKIT KRISTEN MOJOWARNO

Indy Qisthi Sabila Prabowo Putri¹, Taher Alhabsji²

Sekolah Tinggi Ilmu Administrasi (STIA) Malang

D-III Rekam Medis dan Informasi Kesehatan

Email : sabilaindyqisthi@gmail.com

Abstract

The placement of medical records personnel is critical to safeguarding the quality of healthcare services, particularly in terms of accurate and consistent patient data management. The mismatch between personnel capabilities and the highlighted tasks, which can result in documentation errors and poorer service quality, is the primary driver of this research. Hospital administration, medical records, and human resource management, including staff planning, placement, selection, and orientation, are the main topics of this theoretical research. This research utilized Mojowarno Christian Hospital as a case study, employing qualitative descriptive techniques. Interviews, observation, and documentation were used to collect data. Data reduction, presentation, and conclusion drawing were then used for analysis. The findings indicate that although the process for placing medical records staff generally aligns with HR management norms, there are obstacles such as inappropriate educational backgrounds, a shortage of qualified personnel, and inadequate organization. In conclusion, the placement of medical records staff at Mojowarno Christian Hospital is still far from optimal competency norms. To maintain the quality of medical records services, it is necessary to improve the competency-based scouting and selection process and provide more orientation and training to staff.

Keywords: Online Registration System for Outpatients